ATTACHMENT 15

DECLARATION OF BERNADETTE SEIGLER

UNE-P USER GROUP MEETING MINUTES
JULY 17, 2001

Margaret Garvin facilitated the UNE-P User Group Workshop held in the Atlanta Hilton Hotel Grand Ballroom in Atlanta, GA. This was the third meeting of the UNE-P user group. She welcomed the attendees (workshop attendee list included). Roll call was taken. The rules of engagement were reviewed. At that time Terry Romine-Adelphia Business Solutions identified herself as an attorney. The rules of engagement state, "Attorneys are NOT invited to participate so that the sessions are kept at a business operations-level. This is not a forum for legal and regulatory issues. During roll call if any attorneys are on the conference call or in attendance, they will be asked to disconnect themselves from the meeting." She said that her role was neither legal nor regulatory only operational. The CLECs voted that she could remain in attendance. Becky Wellman-IDS requested, and the UNE-P User Group agreed that future meetings be one-day long since one-half day has not been adequate to cover all of the action plan issues thoroughly and provide time for BellSouth presentations.

Jim Maziarz- UNE-P Product Manager gave an overview of UNE-P "Unbundled Port/Loop Switched Combinations". He discussed UNE-P USOCs and dialing parity, LATA-wide local calling with UNE-P. UNE USOCs listed in the Information Guide provide the same 7 and 10-digit and 1+ dialing arrangements as the BellSouth retail USOCs that they are converted from.

LATA-wide local calling with UNE-P is available. It requires CLEC to LPIC BellSouth Telecommunications (5124) in order for calls to be transported by BellSouth. Calls terminated between the Parties shall be treated as local calls. Specific terms and conditions need to be incorporated in the Parties' Interconnection Agreement, so an amendment is necessary. If BellSouth has been previously selected as the LPIC, UNE usage billing shall commence on May 25, 2001. CLEC will be billed for unbilled usage.
Page Miller-TalkAmerica is not getting billed at market rates for D-averaging Zone 1 pricing. Bills should reflect change beginning July 8, 2001.

Brad Hamilton-IDS Telcom asked if BellSouth has 4-digit dialing? The response was, "No, BellSouth does not provide 4-digit dialing".

The UNE-P User Group Action Plan was reviewed. Discussion was held regarding action items 1, 2 and 3 involving service interruptions during the conversion process from BellSouth Retail or Resale to UNE-P. Jim Maziarz, UNE-P Product Manager, explained that BellSouth considered this a top priority for resolution and handling. He explained that a Team consisting of LCSC, CWINS and Network representatives had been established to analyze UNE-P conversion service interruptions to identify and resolve any systemic ordering and/or provisioning defects. He further explained that this Team's current

findings identified the absence of RRSO, a FID that relates the 'N' and the 'D" orders, on manual orders as the cause for the majority of service interruptions during UNE-P conversions. Jim mentioned the action BellSouth has taken to ensure that the RRSO FID is listed on manually generated orders. First, BellSouth immediately re-trained its LCSC service representatives on the RRSO requirement. BellSouth then sought to establish edits within the ordering system to require this FID on all conversion orders, so orders without this FID would be rejected and the 'D' order would be prevented from completing before the 'N' order. Such edits were installed into production on July 18th.

Jim also mentioned that although the RRSO issue resulted in the majority of conversion service interruptions, BellSouth has identified two other network related issues that may cause outages. First, on conversions adding caller ID in certain DMS 100 supported offices require different caller ID capable UNE ports in the switch and will result in a service interruption because of the physical transfer of the equipment. BellSouth committed to provide a list of such offices to the UNE-P User Group. The second issue, which is being investigated, occurs when network assignments and records do not match. This may occur when technically feasible network equipment is used to provision a BellSouth retail or resale service when the correct equipment for that specific service is not available and proper documentation of the equipment used is not updated. When a request is then made to convert that service to UNE-P, the equipment records do not match. BellSouth is currently working on a plan to address and resolve this issue. Jim explained that both of these issues are very small compared to the processed UNE-P volumes. However, any potential service issues are of a concern to BellSouth and will be pursued until resolved.

Jim also explained that the process for reporting UNE-P conversion service interruptions, which he defined as a service failure to the end user's dial tone or features, had been revised by BellSouth. Previously, such conditions were to be reported to the LCSC, and now they should be reported to the CWINS Center. Furthermore, if contact is made to the LCSC to resolve a conversion service interruption, the calling party shall be on-line transferred to the CWINS Center. During the meeting, there was some confusion as to whether all BellSouth service representatives had been covered on this new procedure. BellSouth confirmed that this process is in place and service representatives from both the LCSC and CWINS Center have been covered.

The following information is listed to provide further information on this new procedure for reporting UNE-P service interruptions:

- Requests to add/change/delete feature(s) inadvertently left off of the LSR should continue to be directed to the LCSC. If features were omitted by the CLEC, a new LSR is requested. If features are inadvertently omitted by a BellSouth service representative, BellSouth will correct without an LSR.

- Trouble reports may be submitted to the CWINS Center electronically via CLEC TAFI as soon as the service order has completed and the CLECs line record information has been posted to BellSouth's database. However, the CLEC should also place a follow-up call to the CWINS Center to advise the Center of the trouble being reported by dialing 888-461-0612.

- If the service order has not completed and a service interruption is experienced, the CLEC should contact the CWINS Center to report the trouble.

- To receive status on reported troubles, the CLEC can access the status through CLEC TAFI or they may call the CWINS Center and such status shall be provided.

- BellSouth shall contact the CLEC to close out the trouble on all reported troubles submitted.

- All CWINS representatives have been trained to receive such troubles and each trouble will receive immediate escalation to the first level manager. The CWINS Center and its representatives will restore the end user's service to resolve the outage in the most expeditious manner feasible.

- The CWINS Center Staff, in cooperation with the CWINS Center, shall document and track all UNE-P conversion service interruptions and each shall be analyzed by the aforementioned Team to identify and resolve potential systemic ordering and provisioning defects.

Due to the time limitations of the day's schedule, it was decided that new action items would be discussed. Pending closures will be discussed via conference call as deemed appropriate prior to the next UNE-P user group meeting. Action items 50 through 68 were added.

The UNE-P meeting minutes, updated action plan and member directory, and presentation will be posted on the website July 24, 2001. Responses from BellSouth will be available in updated Action Plan on the website July 31. CLECs were asked to provide issues that they have identified to the facilitator two weeks prior to the next UNE-P user group meeting no later than September 13, 2001.

The next UNE-P user group meeting will be September 27, 2001 (8:30am to 5:00pm) at BellSouth Conference Center Ballroom 2 in Atlanta, GA.

Access America Telephone Company	P. S.	Pitts
ACCESS Integrated Networks	Annette	Hardy
ACCESS Integrated Networks	Louise	Wilds
Access Point Inc.	Jared	Welch
Adelphia Business Solutions	Julie	Dodson
Adelphia Business Solutions	Terry	Romine
Adelphia Business Solutions	Jeannie	Seguin
Adelphia Business Solutions	David	Sutherland
Advanced Tel/EATEL	Lennen	Madere
Advanced Tel/EATEL	Shane	Sedotal
Aeneas Communications, LLC	Jonathon	Harlan
ALLTEL	John	Anthony
ALLTEL	Cindy	Deverell
ALLTEL	Tonya	Garland
ALLTEL	Carla	Leviner
Alternative Telecommunications	Greg	Thomas
AT&T	Michelle	Banks-Sutton
AT&T	Susanne	Fette
AT&T	Scott	Leduc
AT&T	Linda	Murphy
AT&T	Bernadette	Seigler
AT&T	Ray	Sinclair
AT&T	Mary	Thompson
Atlantic.Net Broadband	Neal	Hiscock
Birch Telecom	Nicole	Dreier
Birch Telecom	Lacie	Hamlin
Birch Telecom	Jody	Kramer
Birch Telecom	Mel	Wagner
BTI Telecom	Nina	Heath
CenturyTel	Regina	McDay
Cinergy Communications Company	Marc	Rouleau
Cinergy Communications Company	Amy	Vincent
CTC Exchange Services	Jim	Ashburn
Duro Communications	Richard	McDaniel
Duro Communications	Gene	Nagle
EPB Telecommunications	Bill	Chapman
EPB Telecommunications	Andrea	Williams
Gateway Communications	Delores	Lane
Global Crossing	Leah	Howard
Gulfpines Communications, LLC	Nora	Bustin
IDS Telcom	Brad	Hamilton
IDS Telcom	Becky	Wellman
ISN Communications	Jim	Konschnik
ITC^DELTACOM	Mary	Conquest

ITC^DELTACOM	Cindy	Sickler
ITC^DELTACOM	Shamone	Stapler
KMC Telecom	Zack	Baudoin
KMC Telecom	Nathan	Fuchs
KMC Telecom	Tina	General
KMC Telecom	Donna	Gibson-Williams
KMC Telecom	Felippe	Holiday
KMC Telecom	Marva Brown	Johnson
KMC Telecom	Gloria	Knight
KMC Telecom	Brittany	Martin
KMC Telecom	Brenda	Robinson
KMC Telecom	Renee	Smithe
KMC Telecom	Fabian	Spencer
LaunchNow/Accenture	Tami	Swenson
Lightyear Communications	Phil	Candella
Lightyear Communications	Michael	DeKorte
Lightyear Communications	Gerri	Glover
M. Godwin & Associates, Inc.	Maurice	Godwin
MCIWorldCom	Amanda	Hill
MCIWorldCom	Diedre	Jenkins
MCIWorldcom	Caren	Schaffner
MCIWorldcom	Deborah	Whitaker
MCIWorldcom	Nicole	Wilson
Momentum Business Solutions Inc.	Peggy	McKay
Network One/OneStar	Sheri	Goodfellow
Network One/OneStar	Joe	Schroyer
Network One/OneStar	Bob	Seger
Network One/OneStar	Kim	Venturini
Network One/OneStar	Bobbie	Wolfe
Network Telephone	Steve	Carroll
Network Telephone	Tim	Koontz
Network Telephone	Clexton	Middleton
Network Telephone	Mitch	Miguez
Network Telephone	Cassandra	Pressley
Network Telephone	Margaret	Ring
Network Telephone	Claudia	Wickersham
NewSouth Communications	John	Fury
Norcom, Inc.	Janet	McMurry
North American Telecommunications	Daryl	Nathanson
NOW Communications	Steve	Sulak
NUI Telecom	Stuart	Walters
Premiere Network Services	John	Grimes
Rent A Line Telephone Company	Pamela	Frances
Rent A Line Telephone Company	Daniel	Martinez

UNE-P USER GROUP ATTENDEES
July 17, 2001

Satcom Communication Corporation	Dexter	Lewis
Satcom Communication Corporation	James	Mitchell
Satcom Communication Corporation	Chris	Nzeakor
Satcom Communication Corporation	Lisle	Squires
SBC Telecom	Chris	Bettinger
SBC Telecom	Marcia	Lees
SBC Telecom	Lorelie	McRae
SBC Telecom	Beckie	Myers
SBC Telecom	Melinda	Ramirez
SBC Telecom	Kim	Ruple
SBC Telecom	Quinton	Williams
SBC Telecom	Greg	Willis
SCNet	Ted	Hayne
Stratos Telecom	Sheryl	Scobel
TalkAmerica	Allen	Burns
TalkAmerica	Susan	Chapman
TalkAmerica	Sharon	Eleazer
TalkAmerica	Lachell	McCray
TalkAmerica	Page	Miller
Telepak Networks, Inc.	Craig	Miller
Var-Tec Telecom	Wanda	Engstrom

BELLSOUTH PARTICIPANTS

Rita Barrett
Nicole Bracy
Marc Cathey
Georgia Christenas
Doug Coutee
Michelle Culver
Sandra Davis
Rendy Dinovo
Margaret Garvin
Marilyn Hyman
Cathy Kirkland
Tony Koszalkowski
Jim Maziarz
Herdy Menina
Kauyaai Moore
Francie Nelson
Julie O'Kelley
Randy Ray
Jacqueline Robertson
Ellen Shepard
Shirley Thomas
Randy Walker
Petra Wingo